

*Terms and Conditions**Robinson undertakes:*

To exercise reasonable skill, care, and diligence in accordance with the ordinary standards of the Designers profession.

To keep the client informed of progress and of any issue that may materially affect, any timetable for, the cost of, or quality of the execution of the Project.

Not make any material alteration to, addition to, or omission from the approved design without the Clients approval.

The Designer does not warrant the performance, work or products of other persons engaged in connection with project. However, they will take due care to ensure the suitability of such persons.

Client responsibilities:

The client, in respect of any work or services in connection with the Project performed by any person other than the Designer (e.g. other consultants, contractors) shall hold such persons and not the Designer responsible for the competence and performance of their works and services.

To give decisions and approvals as necessary for the proper and timely performance of services.

Neither the Designer nor the Client shall assign or sub-contract the whole or any part of the Project without prior written consent of the other, which shall not be unreasonably withheld or delayed.

To advise the Designer of the relative priorities of any stated requirements or brief, any Project timetable or budget.

Fees and payments:

Where a lump sum applies, the sums set out in the quotation for services shall be adjusted on a time charge basis if changes are made to the Client's scope or timetable at a rate of £95.00 per hour.

Payments are due on the date of issue of the invoice and are payable within 7 days. Payments for goods are payable by bank transfer details of which are supplied with our invoices. Goods remain the property of Lime Design Solutions Ltd t/a Robinson until paid for in full.

Standard goods can only be refunded in the case of a fault or material design error. In the case of a client changing their mind a credit can be provided, within 30 days of purchase and on condition of the goods being in saleable condition. Bespoke goods and services cannot be refunded or credited unless there is a manufacturing fault.

Signed by..

CLIENT _____

DATE _____

DESIGNER _____

DATE _____